



Nationwide Chain Warranty vs. Preferred Jewelers International Free Lifetime Warranty

Cost of Item	Kay's	Jared's	Helzberg	
	Extended Service Plan Cost			
\$1 - \$75.99	\$19.99	\$19.99	\$19.99	Free
\$76 - \$100.99	\$29.99	\$29.99	\$24.99	Free
\$101 - \$200.99	\$59.99	\$47.99	\$34.99/\$39.99	Free
\$201 - \$350.99	\$74.99	\$69.99	\$49.99	Free
\$351 - \$500.99	\$94.99	\$89.99	\$59.99/\$69.99	Free
\$501 - \$750.99	\$119.99	\$109.99	\$89.99	Free
\$751 - \$2,000.99	\$139.99/\$179.99	\$119.99/\$164.99	\$99/\$169.99	Free
\$2,001 - \$3,000.99	\$199.99/\$229.99	\$179.99/\$199	\$169.99/\$179	Free
\$3,001 - \$3,500.99	\$259.99	\$229.99	\$189.99	Free
\$3,501 - \$5,000.99	\$279.99	\$249.99	\$199.99/\$249.99	Free
\$5,001 - \$7,000.99	\$329.99	\$279/\$299	\$259/\$299	Free
\$7,001 - \$10,000.99	\$399.99	\$359.99	\$329.99	Free
\$10,001 +	\$399.99	\$399.99	\$349.99	Free
Coverage	Extended Service Plan Coverage			
Re-Sizing – When Possible	✓	✓	✓	✓
Tightening of Stones	✓	✓	✓	✓
Refinishing and Polishing*	✓	✓	✓	✓
Loose Earring Backs	✓	✓	✓	✓
FREE Lifetime Maintenance*				✓

Only the  program includes the replacement of diamonds up to 0.20 ctw at no additional cost.

* Criteria for issuing a warranty may vary by retailer.

* This is a Lifetime Limited Warranty on your item.

DETAILED DEFINITIONS OF COVERAGE:

1) INSPECTION AND MAINTENANCE OF PRONGS*:

Thorough inspection of all prongs, channel and setting work to assure none of the stones move in any way. Re-tipping, is the process of adding small amounts of metal to the tip of each prong to secure stones. Minor re-tipping is covered.

*In the instances where Rhodium is required, a charge MAY be incurred. This is at the sole discretion of the Preferred Jeweler.

2) RE-SIZING: (Excluding Eternity Bands and Invisible Set Jewelry)

After the initial sizing of your ring at purchase, when possible a Preferred Jeweler will provide lifetime **re-sizing** of your ring. Some rings are not sizable, especially if there is a large size difference or if it will compromise the integrity of your ring.

3) TIGHTENING OF STONES:

Preferred recommends and requires that you come in to your Preferred retailer to have your items inspected every 6 months to check for any loose stones and perform the necessary adjustments.

4) REFINISHING AND POLISHING*:

Any scratches and or scuffs will be polished. Some finishes cannot be restored, especially specialty designer finishes. Steam, ultrasonic cleaning, and polishing machines are used to keep your jewelry in pristine condition.

*In the instances where Rhodium is required, a charge MAY be incurred. This is at the sole discretion of the Preferred Jeweler.

5) LOOSE EARRING BACKS:

Your earring backs will be repaired, if possible, if they are no longer secure.

6) PREFERRED JEWELERS will replace a natural or lab grown, round diamond up to .20ctw at no additional charge to the consumer, excluding Fancy Cut and Color Diamonds and Invisible set jewelry.

7) FREE LIFETIME MAINTENANCE:

Your item must be in perfect, like new or new condition to be eligible for the Preferred Warranty. To keep your warranty valid, you are required to visit your Preferred Jeweler every 6 months to have your items inspected and maintained. Your visit will be notated in the Preferred website data base. Customer and retailer will be notified by email 30 days and again 14 days before "due date" inspection. Having work done on your item out of the Preferred Network can void your warranty unless authorized by Preferred Headquarters. Please ensure that we have a valid email address on file. Should there be a lapse in time and your warranty has become invalid, the retailer may then charge the customer to bring the item back into warrantable condition and then reinstate the warranty. Preferred Warranties are not transferable to another person. Please visit a Preferred Retailer to see if your jewelry is eligible for a new warranty.

* The Free Preferred warranty is a limited lifetime maintenance warranty. Criteria for issuing a warranty varies by retailer.